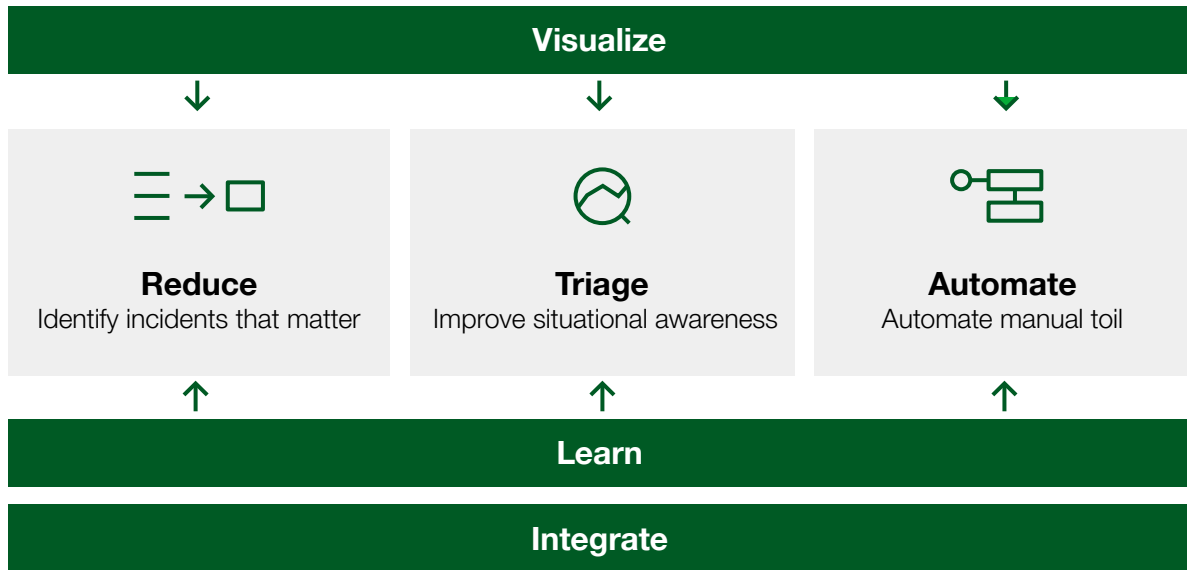


PagerDuty AIOps helps teams who are inundated by alerts, lacking crucial context during incident response, and wasting time on repetitive, manual tasks. Customers see value immediately with minimal maintenance required.

Fewer incidents. Faster resolution. AIOps in days, not months.



## Why PagerDuty AIOps?

### Easy to get started

Delivers results out of the box. No need for costly maintenance or data scientists to train models.

### Brings teams together

Services the needs of ITOps, distributed DevOps and service-owning teams for unified incident response.

### Continuous learning

Models continuously learn from both streaming data and human interactions.

### Ability to take action

Machine learning guides a responder towards the next best action. Automation completes the action without humans.

“The ability to reduce the noise and clear out alerts within the platform really frees up a lot of time for people on our SRE team to focus on higher-impact tasks,”

Luke Rotta, Manager, SRE and Observability  
Chicago Trading Company

Trusted by companies such as:

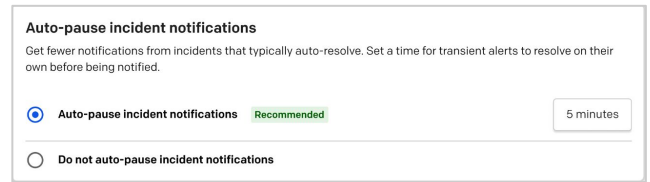


# Features

## Reduce noisy incidents

Eliminate incident noise by 87% with the click of a button either within a service or across services (coming 2023). Use built-in ML models, or create your own logic.

- De-duplication and suppression
- Auto-Pause transient incident notifications
- Alert Grouping (ML and/or Rules)

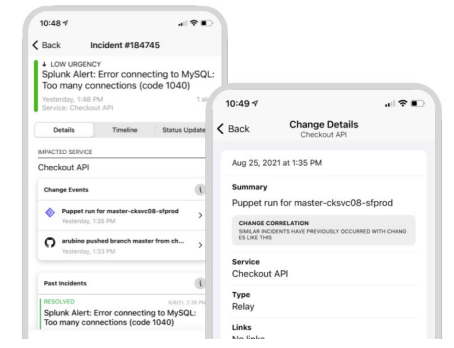


Auto Pause Incidents

## Accelerate triage time

When an incident strikes, quickly discover the service that is at fault, if the incident has previously occurred, and if a change was the likely cause.

- Probable Origin
- Related, Outlier, and Past Incidents
- Change Correlation

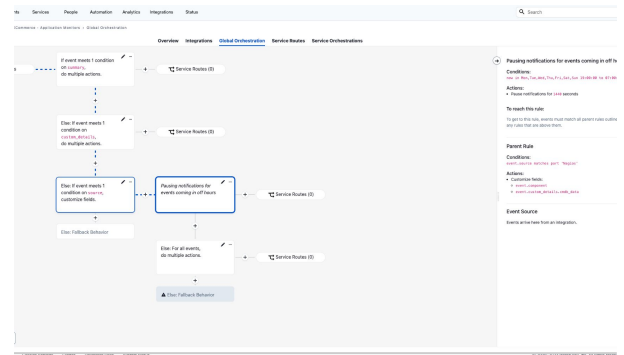


Change Events

## Automate the redundant

Leverage powerful global and service-based Event Orchestration and Automated Actions to gain context and drive the right workflows for a 14% faster resolution.

- Event & incident enrichment
- Set priority and urgency
- Intelligent incident routing
- Auto-diagnostics and auto-remediation



Global Event Orchestration

## Visualize what matters

Create a custom dashboard that provides a comprehensive view of your operations posture across services.

- Visibility Console

# The PagerDuty Operations Cloud

Resolve unplanned, unstructured, time-sensitive, and high-impact issues quickly—and minimize the impact of disruptions on your customers, employees, and brand reputation.

