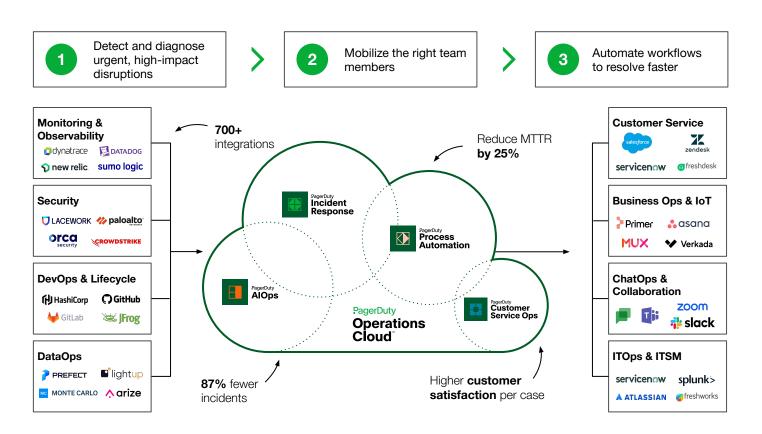
# Essential platform for modern operations and resilience on AWS

The PagerDuty Operations Cloud<sup>™</sup> is the automation-native platform for critical work. It makes the transition to AWS faster, easier, and more cost effective by automatically detecting and diagnosing disruptive events, mobilizing the right team members to respond, and automating infrastructure and workflows across distributed teams and services. You can ensure more resilient customer experiences, protect revenue and reputation, and give developers and engineering teams more time to focus on the higher-level work that fuels innovation.



#### Reduce operational costs.

Consolidate tools, realize more value, and gain more efficiency in your operations. With the PagerDuty Operations Cloud, you can dramatically compress costs and sustain seamless customer experiences—and deliver clear savings to your business.

#### Speed up innovation.

Free up engineering time to focus on intentional work instead of incidents. You can improve system resilience and team capacity by 30%, while reducing the strain of operational complexity and the unexpected.

#### Resolve issues fast in any environment.

With more than 700 native integrations plus top AWS services, APIs, and apps, the PagerDuty Operations Cloud can easily fit into and augment any team's environment. And its foundational data model and AI power reduce alert noise by up to 98%, deliver clear context, and automate actions for you.

#### Ensure up to 75% less downtime.

From faster detection to faster mobilization, the PagerDuty Operations Cloud helps you protect your revenue and reputation with more resilient services and more innovative customer experiences.

Trusted by over 20,000 companies, including:

energy







proofpoint.

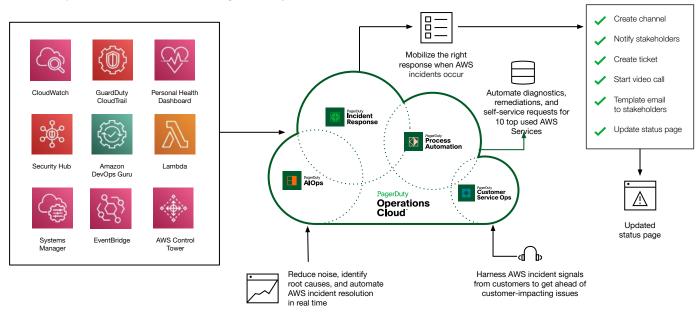


aws

PagerDuty

## PagerDuty + AWS

Modern Operations for AWS Monitoring, Security and Automation Services



#### Reduce waste and drive more productivity.

The PagerDuty Operations Cloud deflects unnecessary work from teams and subject matter experts so they can focus on delivering business value. Urgent work is escalated to the right teams and routine work is made self-service. Customers see payback in months.\*

\* According to IDC's PagerDuty Business Value Snapshot.

"Our business counts on PagerDuty when every second matters."

Eric Yuan, CEO Zoom Video Communications

### Products



Consolidate your incident response tooling and resolve critical issues faster.



Automate and delegate IT processes across local, cloud, and hybrid environments.



Eliminate alert noise and accelerate triage time, without long implementations or heavy ongoing maintenance.



Break down the walls between service agents and engineering to deliver better customer experiences.

	or Incident Workflow Finitest	
NextRow used for all P1 ind P2 indidents at Aone Builder Settings		
+	Conditional Trigger Starts an incident workflow when an incident in an associated service is created or updated.	
±	Manual Trigger State a Vicotion when nanually executed	
ACTION	3	
#	Create a Stack Channel for an Incident Creates a new Stack channel for an Incident	
+	Add Escalation Policy as Responder Adds one or more Escalation Policies as responders to an incident	
다	Send Status Update Pests a status spalar to a given incident	
+2.	Add Teams as Stakeholders Add one or more Teams as a subscriber to an incident	

Incident Workflows: Use a no-code/low-code builder to pre-set and automatically run tasks during incidents. This reduces the time and manual work required to escalate, mobilize, and coordinate action during incident responses.



**Multi-step Jobs:** Define multi-step jobs to easily incorporate resources such as nodes and steps to perform on nodes. Steps can include running existing automation, making API calls, or issuing commands.

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Logo System status	Link Benevers updates

**PagerDuty Status Pages:** A single source of truth for the real-time status of your organization's operations. Keep customers informed, improve the lives of service agents, and foster more trust and transparency.