## PagerDuty for DevOps

# PagerDuty

Embrace DevOps best practices for higher velocity and better business outcomes. PagerDuty helps teams of all sizes transition to DevOps by supporting a shift to service ownership. With automation as the first line of defense, teams can balance workloads between humans and their machines to orchestrate the right response every time.

#### Minimize downtime, protect customer experience, and manage toil.

The increasing pace and complexity of modern software and infrastructure demands a shift towards a culture of "you build it, you own it." DevOps and service ownership put more accountability and control in the hands of engineers. PagerDuty keeps you connected to your code in production, leverages machine learning to filter out noise, and pulls you in when you're needed in the moments that matter most. That means you'll spend less time firefighting and have more time for building and innovating.

#### Intelligence that fuels real time action



#### With PagerDuty for DevOps, you can:

Leverage service-based architecture to identify outages and get ahead of issues	<b>Notify the right responders</b> at the right time with PagerDuty's intuitive, flexible scheduling	<b>Minimize noise</b> and access critical context for speedy resolution via AlOps
<b>Work where you want</b> by integrating with the DevOps tools you already use	<b>Simplify &amp; automate</b> incident response by making machines the first line of defense	<b>Turns data into insight</b> with analytics and recommendations that fuel informed decisions

Trusted by over 19,000 companies, including:













# PagerDuty

Integrate with your DevOps toolchain



#### The PagerDuty difference

Organizations of all sizes trust PagerDuty to handle every type of work across the enterprise including intelligent incident response, AlOps and process automation. PagerDuty for DevOps is an end-to-end solution that combines the power of best-in-class PagerDuty On-Call Management, Incident Response, Event Intelligence and Process Automation for fewer incidents and faster resolution.

### Before

- No clear ownership over services and determining the SME for an incident is time-consuming
- Response is highly manual and requires human intervention at all stages
- High volume of alert noise makes it difficult to determine what's important and what isn't

### After

- Organization-wide adoption of service ownership, best practice configuration, and robust dependency mapping
- Response only requires human intervention once automation has attempted diagnostics and remediation
- Minimal alert noise and clear prioritization